

NAPEBT – Vera Whole Health OPERATIONS COMMITTEE
Quarterly Meeting
Wednesday, October 16th, 2019, 1:00-2:30 pm
County HR Building: Weatherford Room (420 N San Francisco St)
Virtual: <https://meetings.ringcentral.com/j/1483066916>
Dial-in: **1-773-231-9226** Passcode: **148.306.6916#**

Attendees:

NAPEBT	<input checked="" type="checkbox"/> Margaret Penado
<input type="checkbox"/> Shannon Anderson	<input type="checkbox"/> Mike Townsend
<input type="checkbox"/> Lauree Battice	<input checked="" type="checkbox"/> Jami Vaness
<input type="checkbox"/> Jeanie Confer	<input type="checkbox"/> Scott Walmer
<input checked="" type="checkbox"/> Jennifer Caputo	<input checked="" type="checkbox"/> Katie Wittekind
<input checked="" type="checkbox"/> Dean Coughenour	
<input type="checkbox"/> Shane Dille	Vera Whole Health
<input type="checkbox"/> Lynn Hill	<input checked="" type="checkbox"/> Julie Almond
<input type="checkbox"/> Bob Kuhn	<input type="checkbox"/> Brad Frank
<input checked="" type="checkbox"/> Rosa Mendoza-Logan	<input checked="" type="checkbox"/> Marina Teach
<input checked="" type="checkbox"/> Meg Miller	<input checked="" type="checkbox"/> Sue Ferbet

Agenda:

- **Reporting:**
 - Alignment of SHAPE report data that utilizes single-approach metrics and assumptions to reduce data distortion
 - After review at the Committee and Board meetings, Vera and Segal will meet to bring back to the committee (possibly in a joint presentation):
 - Clarification on fundamental methodology differences
 - Recommendations from each party
 - The committee will determine what to recommend to the board – i.e. push forward Vera/Segal recommendations, and/or solicit a 3rd party evaluation
 - Timeline: Vera/Segal presentation at January Ops Committee meeting
 - KVWD
 - County recommendation to report out separately as a 7th agency in utilization reporting; confirmed there has been no gap in coverage
 - Agency contact: Sam Morrison
- **Clinic Services & Operations**
 - Engagement & Utilization Dashboard review
 - Review upcoming clinic closures
 - Update re: PTO/CME Coverage for PT
 - Briotix no longer has staff coverage for Maggie’s paid time out, which is 3 weeks per year of vacation, up to 1 week for continuing education. She only takes 1 week at a time.
 - Vera will investigate Briotix ability to backfill in the event Maggie needs to be out for an extended period of time.
 - Last Page 2019 quarterly visit 11/6
 - Flu vaccine update
 - Appointment reminders launch
 - Nutrition program
 - Provider referrals for worksite ergonomic evaluations

- City: refer any ergo evals to Risk Management. City conducts most, may use Vera in complex cases.
 - County: patients may be scheduled with Vera but County would like to be informed ahead of time.
 - CCASD: not currently using
 - Sports physicals
 - 2020 Challenge update
 - Clinic registry outreach updates
 - Performance guarantees update
 - Present results to Board
- **Clinic Budget Review and Retreat Prep**
 - Projections
 - Vera to provide more detailed information on nurse line and benefits at budget retreat
 - Breathalyzer re-sale value
- **Review Action Items & Updates to the Board**
 - Next Ops Committee meeting: Wednesday January 22nd 1-2:30

NAPEBT clinic closure contact list			
	Name	Phone	Email
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